



# Preparing for the SFY24 Transition Baseline Analysis

March 27, 2024

# Welcome to the webinar!

**Communicating:** Use Q&A box to type comments and questions.

**Polls**: Poll questions will appear on screen. Click the button next to your answer. All responses are anonymous.

**Sign-in**: At end of presentation, type your name, role, and county into the Questions box.

**CPDUs**: CPDUs are not provided for this webinar.

#### **Tech** Tips

- Close other open apps (Word, email, etc.)
- Use headset if having audio problems.
- Make sure Computer Audio is selected (arrow next to microphone button).
- Log off and back in.
- Use Dial-in option.



Timelines for the baseline process



#### Compliance components

#### **Objectives/Agenda**



Data cleaning



Documentation

# What are you here to learn?



### Annual Baseline Calendar

https://ohioearlyintervention.org/monitoring

SFY24 Baseline Compliance Calendar (subject to change)
LEA (All Counties)
Children turning three between February 1, 2024 and
January 31, 2025

1/21/2024	Counties complete data cleaning/review
1/22/2024 to 2/1/2024	Counties run Feb 1 LEA report and send applicable pages to appropriate
2/2/2024	LEA reports due to DODD
Dete(s)	45-Day (Group 3)
Date(s)	45-Day timelines ending July through September 2023
11/15/2023	45-Day Baseline webinar
11/30/2023	Counties complete data cleaning/review
12/6/2023	All deletion requests processed
12/14/2023	Counties complete data re-entry following deletions by DODD
12/20/2023	Compliance data extracted from EIDS
1/9/2024	Compliance inquiries sent to applicable counties
1/10/2024 to 1/24/2024	Counties responding to inquiries
1/25/2024 to 3/25/2024	Verification and final analysis
3/26/2024	Results memos issued

Date(s)	TRS (Group 2)
Date(s)	TRS due dates October through December 2023
2/6/2024	TRS Baseline webinar
2/22/2024	Counties complete data cleaning/review
2/26/2024	All deletion requests processed
2/29/2024	Counties complete data re-entry following deletions by DODD
3/1/2024	Compliance data extracted from EIDS
3/14/2024	Compliance inquiries sent to applicable counties
3/15/2024 to 3/29/2024	Counties responding to inquiries
4/1/2024 to 5/22/2024	Verification and final analysis
5/23/2024	Results memos issued

Date(s)	Transition (Group 1) TPC and Transition Steps and Services due January through March 2024
3/27/2024	Transition Baseline webinar
4/12/2024	Counties complete data cleaning/review
4/17/2024	All deletion requests processed
4/22/2024	Counties complete data re-entry following deletions by DODD
4/23/2024	Compliance data extracted from EIDS
5/7/2024	Compliance inquiries sent to applicable counties
5/8/2024 to 5/22/2024	Counties responding to inquiries
5/23/2024 to 7/23/2024	Verification and final analysis
7/24/2024	Results memos issued

## **Baseline Process**

Baseline overview document is available on the EI website:

#### https://ohioearlyintervention.org/monitoring



#### **Ohio Baseline Compliance Analysis Process**

#### Compliance Monitoring

Each year, Ohio monitors counties on the required compliance indicators: 45-Day Timeline; Timely Receipt of Services (TRS); and Transition, including Transition Steps and Services, Notification to the Local Educational Agency (LEA), and Timely Transition Planning Conferences (TPC). Results from each of these analyses are included in Ohio's Annual Performance Report (APR) due to the U.S. Department of Education's Office of Special Education Programs (OSEP) at the beginning of February each year.

#### Cyclical Monitoring Process

Ohio has implemented a rotating annual monitoring schedule in which county programs are included in the 45-Day, TRS, or Transition (including Transition Steps and Services and TPC) analysis each year and all counties have data analyzed for each of these compliance indicators within a three-year period. Notification to the LEA is monitored for every county annually.

#### **Baseline Analysis Schedule**

The entire process from initial notification of inclusion to disseminating final results memos takes approximately 3.5 months, and includes the following:

- Initial communications are sent:
  - Counties included in the baseline indicator analysis receive a schedule of baseline activities and a handout regarding the process for reviewing and cleaning data.
  - Counties not included in the analysis receive information about which indicator they
    were or will be monitored on for the baseline year.
- A data cleaning period is initiated and lasts approximately one month:
  - Counties have two weeks to review and clean data that will be included in the baseline analysis, including asking questions and requesting any needed deletions in the Early Intervention Data System (EIDS).
  - o All deletion requests are processed by EIDS staff within approximately five working days.
  - Any applicable data re-entry following deletions needs to be completed by counties within approximately five working days.
- Relevant data are extracted from EIDS and analyzed after the data cleaning period is complete:
  - DODD staff perform initial data analyses and prepare any needed county inquiries within approximately a week and a half.
  - County inquiries, including missing data and verification requests, as applicable, are sent to counties, who are then required to respond within approximately 10 working days. Data may be missing for a number of reasons, such as delays due to family reasons, late timelines due to staff error, and data entry errors. County staff are asked to indicate why any components are missing from the data system.
  - DODD staff verify applicable records (i.e., confirm that hard copies support what is entered in EIDS), send clarification requests to those counties with incomplete verification documentation, review/reconcile any needed data, and finalize results within three to four weeks.
- Results memos are sent to each county included in the analysis

#### SFY24 Compliance Baseline Data Uses



- For federal reporting in the Annual Performance Report (APR)
- To monitor compliance with federal requirements, including issuing findings if requirements are not being met
- As a factor in calculating county determinations

#### **Compliance Indicators**

#### 45-Day timeline

#### Timely Receipt of Services (TRS)

#### Transition

- LEA notification
- Steps and services on the IFSP
  - Transition Planning Conference (TPC)

#### **Transition Requirements**



- All children must have steps and services associated with a transition outcome on an IFSP that occurs at least 90 days, and not more than nine months, prior to the child's third birthday
- With parent consent, a transition planning conference must also occur for all children during an IFSP meeting at least 90 days, and not more than nine months, prior to the child's third birthday

### **Transition Compliance Components in EIDS**

#### **Transition Planning Conference**

 Child Date of Birth, Transition Planning Conference Date and, if applicable, Noncompliance Reason (NCR)

#### **Transition Steps and Services**

 Child date of birth, Transition Steps and Services Date, Transition Steps and Services, and if applicable, NCR

#### **Transition Compliance Date Ranges**

- DODD utilizes one quarter of the SFY to determine baseline compliance percentages
- For the SFY24 Transition compliance analyses, DODD will examine all records with Transition timelines ending between January 1, 2024 and March 31, 2024

# Timeline for Transition Analyses

Projected Date	Event/Task	Who
4/12/2024	All deletion requests and inquiries regarding data cleaning due	Counties
4/22/2024	Counties complete data re-entry following deletions	Counties
4/23/2024	Compliance data extracted from EIDS	DODD
5/7/2024	Compliance inquiries sent to counties	DODD
5/22/2024	Compliance inquiries due to DODD	Counties
7/24/2024	Results memos issued by DODD	DODD

### County Responsibilities: Data Cleaning

Ensure all data are:

- Complete
- Accurate
- Entered timely



## **County Responsibilities: Data Cleaning**



Review and clean up data by Friday, April 12, 2024

- Deletion requests
- Questions about any of the data
- Submit any inquiries to EIDS with "SFY24 Transition Baseline" in the subject
- Any data re-entry following deletions is due Monday, April 22, 2024

#### **County Responsibilities: Data Inquiries**

- Respond to any data inquires by Wednesday, May 22, 2024
- Three potential types of inquiries
  - Verification Request (selection of records from each county)
  - Missing data (if any Transition components are missing in EIDS)
  - NCR confirmation (for any system reasons)



#### **Data Cleaning**

Early Intervention Reports
45-Day CAP Log
45-Day Compliance Monitoring Report
45-Day Info For All Referrals
Active Service Coordinator
CAPTA Report
Child Outcome Extract
Child Outcome Monitoring
COSF - Child List Report
Diagnosed Medical Conditions List
EI Redetermination
EI Services
Exit Extract
Feb 1st LEA School Report
HV Referrals
Quarterly LEA Report
Service Coordinator Caseload
Service Coordinator Caseload Monitoring Report
Service Coordinator Caseload Summary
Service Coordinator Funding and IFSP Services Payment Source Report
SOP Extract
Transition Compliance
Transition Extract
Transition Planning Conference Cap Log
TRS Cap Log
TRS Compliance Report



Counties should use the *Transition Extract* Report in EIDS to review TPC and Transition Steps and Services data

### **Transition Extract**

This report includes all children with TPCs and Transition Steps and Services due in the selected timeframe

Transition Extract			
		Get Report	
	BEIS Test County	]	
Agency:		]	For the SFY24 baseline
Worker: * TPC and Steps & Services due on/after	01/01/2024	]	
* TPC and Steps & Services due on/before	03/31/2024		analysis, use 1/1/2024 to 3/31/2024
			10 3/31/2024

### **Transition Extract**

- Any/all MISSING data not corrected before DODD extracts data will require an explanation
- While checking data accuracy, be sure to use case notes that verify NCRs used

Transition_Steps_and_Services_Date	Transition_Steps_and_Services_NCR	Transition_Steps_and_Services
1/24/2020		
2/5/2020		
1/24/2020		

TPC_Due	TPC_Date	Days_from_TPC_to_Third_Birthday	TPC_NCR
1/30/2020	1/24/2020	96	
3/19/2020			
2/17/2020	2/5/2020	102	
3/3/2020			
1/26/2020	1/24/2020	92	
3/21/2020			

#### Common Issues: Data Entry

- Transition data not being entered prior to exiting the record
  - To enter TPC after exit requires deletion request
  - Steps & Services can be updated even if child exited

 Transition Steps and Services not being entered exactly as they are documented on Section 4 of the IFSP Form under "Strategies: What steps and activities, including who and when, will help us meet the IFSP outcome?"

#### Noncompliance Reasons (NCR)

51	Parent/Child Reason

- 52 Couldn't locate/reach family
- 53 Emergency related closure
- 54 HMG staff error
- 55 HMG system reason



# Missing Data Inquiry

hird irthday	TPC and Transition Steps & Services Due	TPC Date	TPC NCR	TPC Notes
1/19/2021		Missing		
1/25/2021	10/27/2020	Missing		
3/23/2021	12/23/2020	Missing		

	Steps & Services Date	Steps & Services NCR	Transition Steps and Services	Steps & Services Notes	E
·	*	¥	•	•	U
	Missing				Π
	Missing				
	Missing				



#### Verification of records

 Does the documentation in the record support what is entered in the data system?

https://ohioearlyintervention.org/monitoring

Component	Verification document	Source of information	Requirement
Steps and Services	IFSP	Section 4	"Outcome addresses transition" checked Transition outcome written Strategies section completed
		Section 5	Parent signature and date El Service Coordinator signature and date Date is within required timeline
Transition Planning Conference (TPC)	Form EI-07 In addition, if consent given:	TPC section	Consent choice checked Parent signature and date
	IFSP	Header	IFSP type and date "TPC" written next to IFSP date or a case note documenting TPC date
		Section 1	Date of birth
		Section 5	Parent signature and date El Service Coordinator signature and date
NCR	Case note	Case note with date/s (Case notes may be documented on paper or electronically)	Must support reason and reflect date prior to due date* Date of case note Signature or initials
	Other sources such as a newspaper article, email, etc.	Dated document with details of event (weather emergency, closure, etc.)	Documentation with details of event

circumstances no longer exist.

#### Final Analysis & Results

- Data inquiries are incorporated into the final analysis
- Results memos are issued to each county
- Any county that is less than 100% receives a finding which must be addressed through the correction process



### **Transition Steps and Services**

#### **Transition Verification**

The child's EIDS# should be on the upper right corner of every page of every verification document (unless already present on the page).

Component	Verification	Source of information	Requirement
	document		
Steps and Services	IFSP	Section 4	"Outcome addresses transition" checked
			Transition outcome written
			Strategies section completed
		Section 5	Parent signature and date
			El Service Coordinator signature and date
			Date is within required timeline

### **Transition Steps and Services**

#### Child's name Natalia Williams

#### EIDS number 000000001

#### Section 4: Our Child and Family Outcomes

This section identifies a child or family outcome based on what you want to accomplish, as well as the steps to meet your outcome. The outcome is based on information the team learned from the child and family assessment(s). Each IFSP outcome must be written in words easily understandable by everyone and in a way that clearly relates to what you stated as your priorities during the family-directed assessment (if conducted).



Siven what you've shared about your family's daily life, what would you like to see happen within your family's activities as a result of El supports and services. How will we know when it is accomplished?

#### Tallie will participate in story time at the library by sitting and interacting with the librarian.

#### What's happening now?

Natalia moves around the room and watches Mary, the librarian, read the book. When Mary passes out props for her story, Tallie carries them around but doesn't use them to participate in the story. When Mary asks questions about the story, Tallie doesn't look at Mary or make an attempt to respond. Parents have found that Natalia really enjoys pop-up books. Keisha is worried that she will not be able to sit and participate in activities when she goes to preschool, and therefore she won't learn.

trategies: What steps and activities, including who and when, will help us meet the IFSP outcome?

Keisha will arrive early to give Natalia time to explore the library. During story time, Keisha will give Tallie tight nugs to help her sit and attend to the story. Kate, SLP/PSP, will model and practice techniques with parents during heir story time and at the library. Parents will share Tallie's book preferences with the librarian. EISC will help parents prepare questions for preschool visits and the transition planning conference meeting.

Supports that we currently have available to help us with this outcome (formal and natural, including services not provided by El). Family: grandparents, aunt EISC: Mandy Pearson Speech-Language Pathologist (SLP)/ Primary Service Provider (PSP): Kate Metz

# **Transition Steps and Services**

		EIDS number 000000001
	Section 5: Consent for El Se	rvices
described in this IFSP. I have a for giving consent. I understar	d understand all information related to the p a copy of the Ohio Early Intervention Parent R nd that I have dispute resolution options if I potice about the proposed Early Intervention tes described in this IFSP.	ights brochure and understand my ri have an Early Intervention complaint
Keisha Williams	Keisha Williams	1/12/19
Parent signature	Parent name	Date
Parent signature	Parent name	Date
We acknowledge that the out those outcomes. We agree to participate in and learn from t	Parent name comes reflect the family's priorities and con carry out the plan in a manner that support their everyday activities whenever possible.	cerns and the Elservices support
We acknowledge that the out those outcomes. We agree to	comes reflect the family's priorities and con carry out the plan in a manner that support their everyday activities whenever possible. Name, role, and agency	cerns and the Elservices support s the family's ability to help their chi Participation method Date
We acknowledge that the out those outcomes. We agree to participate in and learn from t	comes reflect the family's priorities and con carry out the plan in a manner that support their everyday activities whenever possible.	cerns and the Elservices support s the family's ability to help their chi Participation method Date

### **Common Issues: Transition Steps and Services**

**Every** child must have a transition outcome with Steps & Services on their IFSP during the time period

- Plan ahead remember you have six months
- It does <u>not</u> need to be part of a TPC
- It must occur at an IFSP meeting
- A transition outcome can be developed at an IFSP review
- A transition outcome with Steps & Services can be developed at the initial IFSP
- You don't have to wait for the TPC or the LEA to be available, unless the parent chooses to do so
- Document all reasons for delays

# Transition Planning Conference (TPC)

Transition Planning Conference	Form EI-07	TPC section	Consent choice checked
(TPC)			Parent signature and date
	In addition, if		
	consent given:		
	IFSP	Header	IFSP type and date
			"TPC" written next to IFSP date or a case note
			documenting TPC date
		Section 1	Date of birth
		Section 5	Parent signature and date
		Section 5	Parent signature and date
			El Service Coordinator signature and date

# Transition Planning Conference (TPC):EI-07

**Transition Planning Conference (TPC):** If your child may be eligible for preschool services under part B of IDEA, Ohio Early Intervention (EI) seeks your consent to schedule a transition planning conference with a representative from your school district who will explain the process for determining part B preschool eligibility. This conference must occur at least 90 days, but no sooner than 9 months before your child's 3rd birthday.

If your child is determined not to be potentially eligible for preschool services under part B of IDEA, El seeks your consent to schedule a transition planning conference with other community service providers you and your team have identified.

My service coordinator has informed me of all information related to the transition planning conference (TPC) and explained my parent rights, including giving consent. I have a copy of the Ohio Early Intervention (EI) Parent Rights brochure. I understand I have dispute resolution options if I have an EI complaint.



understand and give consent to scheduling a TPC.



do not give consent to a TPC.

#### **Keisha Williams**

Keisha Williams

8/1/2018

Parent name(s)

Parent signature(s)

Date

### Transition Planning Conference (TPC)

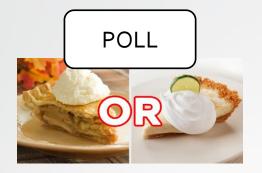
Form EI-04 Individua	alized Famil <del>y Serv</del> ice	Plan (IFSP) 🛞	IO Early Intervention
IFSP type Initial 7/24/18	Periodic 1/12/19 TPC	Annual	EIDS number
and date Periodic	Periodic		000000001
Sec	tion 1: Child and Fami	y Information	
Child's first name	Last name	Nickname	Date of birth
Natalia	Williams	Tallie	7/04/2016

# Transition Planning Conference (TPC)

	Section 5: Consent for El Services		
described in this IFSP. I have a for giving consent. I understar	d understand all information related to the provisio a copy of the Ohio Early Intervention Parent Rights b and that I have dispute resolution options if I have ar otice about the proposed Early Intervention services	n of Early Intervent rochure and unders a Early Intervention	stand my r complair
Keisha Williams	Keisha Williams	1/12/19	
Parent signature	Parent name	Date	
Parent signature	Parent name	Date	
We acknowledge that the out those outcomes. We agree to	comes reflect the family's priorities and concerns a carry out the plan in a manner that supports the fa	nd the Elservices s	
We acknowledge that the out those outcomes. We agree to participate in and learn from Signature	comes reflect the family's priorities and concerns a carry out the plan in a manner that supports the fa their everyday activities whenever possible. Name, role, and agency	nd the Elservices so mily's ability to he Participation method	
We acknowledge that the out those outcomes. We agree to participate in and learn from	comes reflect the family's priorities and concerns a carry out the plan in a manner that supports the fa their everyday activities whenever possible.	nd the Elservices so mily's ability to he Participation method	lp their ch

#### **Common Issues: Transition Planning Conferences**

- Form EI-07 Remember that the bottom indicates consent to hold a TPC <u>with anyone</u> (not just the LEA)
- A TPC does not need to include the LEA; a TPC needs to include the parent & EISC and anyone else the parent wants to invite
- A meeting to discuss whether to meet with the LEA is not a TPC
- If the parent consents to a TPC, it must be held as part of an IFSP meeting
- Consent, including on EI-07 and IFSPs, must be written
- Case notes must document events leading to any late timelines
- The date of the TPC must be documented on the IFSP header



True or false: The parent must indicate consent on the EI-07 to develop a transition plan with Steps & Services.

- True
- **F**alse

### A Reminder About Consents & Signatures

#### Written informed consent in general

- Ensure parents understand consent
- Alternative documentation (text, email, etc.) must reflect informed consent
- Method is documented in case notes



https://ohioearlyintervention.org/storage/ocali-ims-sites/ocali-imsoei/documents/EI-Program-Updates-2017.pdf

### Noncompliance Reasons

- For any late or missing requirements, case notes will be needed to support the reason
- Case notes, along with other supporting documentation, often determine whether a record will pass verification



# Documentation: High Quality Case Notes



- When did it occur?
- Where did it take place?
- How did it take place?
- Who was involved?
- What took place?
- Why did the activity occur?
- Follow-up activity needed
- Signature/credentials/date

## Documentation: Tell me what happened

- All attempts to contact the family
- Conversations with the family (including informed consent)
- Scheduling process dates offered, dates declined, preferences, limitations
- Meetings, cancellations, and no shows
- Attempts to reschedule missed appointments ASAP
- The overall process, not just the result



## Documentation: Tell me what happened

- Attempts to coordinate with the LEA and/or other TPC participants
- Offers to hold TPC without LEA if LEA cannot attend and parent's decision



## **Common Issues: Case Notes**

Document everything!

- All contacts and attempts
- All details around scheduling
- Dates within timeline that were offered
- Attempts to reschedule cancellations within a reasonable time



## Sample case note

EISC received text message from mom, XXX XXXX requesting to cancel the evaluation appointment for the following day (8/16/2022) due to her older child having a fever. She requested to leave time to allow the illness to get through the rest of the family. EISC offered next available time slots of 8/29/2022 @ 11:30am and 8/31/2022 @ 1pm, mom declined both slots and requested the next early morning time slot, EISC offered first available time slot of 9/7/2022 @ 9am, mom accepted.

## Record Review Checklist

https://ohioearlyintervention.org/forms/ Record-Review-Checklist Child's Name:

EIDS #:

Transition

When referral is after child's second birthday:

Case note documents EISC had conversation during initial visit regarding transition.

□ Header of EI-07 filled out completely.

Top section of EI-07 completed to show that parent made a choice whether or not to share their information with LEA and choice is accurately reflected in EIDS.

□ Parent has signed and dated top part of EI-07.

#### For children 24 months of age or older

□ Top section of EI-07 is completed.

Parent has checked that they do or do not consent to share information with the LEA on the top section of EI-07 and choice is accurately reflected in EIDS.

□ Parent name, signature, and date are complete for LEA notification.

#### For all children within 90 days of their third birthday

On the bottom section of EI-07, parent has checked that they do or do not consent schedule a TPC meeting.
Parent name, signature, and date are complete for TPC consent.
EI-06 completed for all agencies/LEA that the parent wants to share information with as part of TPC/transition process.
Section 4 of the IFSP has a transition outcome with "outcome addresses transition" checked.
The transition outcome meets the Six Step Criteria and describes what the family would like to happen to support transition.
The Strategies section describes the steps needed to meet the transition outcome.
Section 5 of the IFSP documents that the transition outcome and steps

were developed during the required time period (no more than 9 months, and not fewer than 90 days, before the child's third birthday).

## Transition Timeline Checklist

https://ohioearlyintervention.org/gui dance-documents-andmemos/guidance-documents

Activity	Due	Co
At initial IFSP meeting:		
Introduce family to transition planning		
At IFSP meeting closest to 2nd birthday (or whenever child determine after 24 months):	ned elig	jibl
Explain eligibility and role of LEA		
Explain parent rights and ensure informed consent		
Ensure parent has copy of Parent Rights brochure		
Have parent sign EI-07 regarding consent to share PII with LEA & SEA		
Provide a copy of consent to parent and document on EI-07		
<b>Ensure</b> consent status is correctly entered in EIDS (data system defaults to "yes" unless changed to "no")		
Place consent in child record and document Transition activities completed in case notes		
Informing the LEA of children potentially eligible for Part B:		
Confirm consent and contact information are correct in EIDS prior to sending LEA Quarterly Report		
Confirm appropriate school district is selected in EIDS		
Transition plan development (9 months - 90 days before the child's t	third bi	rth
Team develops IFSP with a transition plan for every child in EI that includes:		
At least one transition outcome to create a plan to support a smooth transition of the child from El services under part C to preschool services under part B or to other appropriate services, and		
Transition steps and services describing who, what, and when		
Check transition box on the IFSP outcome page		
Check transition box on the IFSP outcome page Document development of transition outcome with steps and services in case notes		

## Resources

• SFY24 Baseline Schedule -

https://ohioearlyintervention.org/storage/ocali-ims-sites/ocali-imsoei/documents/SFY24-Baseline-Calendar.pdf

<u>Baseline Analysis Process -</u>

https://ohioearlyintervention.org/storage/ocali-ims-sites/ocali-imsoei/documents/Baseline-Analysis-Process-111423.pdf

<u>Verification Standards -</u>

https://ohioearlyintervention.org/storage/ocali-ims-sites/ocali-imsoei/documents/Verification-Compliance-Standards-11222.pdf

<u>Record Review Checklist -</u>

https://ohioearlyintervention.org/forms/Record-Review-Checklist

IFSP Guidance Document -

https://ohioearlyintervention.org/storage/ocali-ims-sites/ocali-imsoei/documents/IFSPGuidanceDocument07012019.pdf\_



#### Resources

Transition Timeline Checklist -

https://ohioearlyintervention.org/storage/ocali-ims-sites/ocaliims-oei/documents/Transition-Timeline-Checklist-7-10-2020.pdf

Transition Foundational: Nuts and Bolts -

https://register.gotowebinar.com/recording/33818540868059558 43



#### **Questions**?

Send any questions regarding the baseline process to <u>Melissa.Courts@childrenandyouth.ohio.gov</u>

Send any deletion requests or data questions to EIDS@childrenandyouth.ohio.gov

### **Contact Information**

Melissa Courts – <u>Melissa.Courts@childrenandyouth.ohio.gov</u> Erin Hale – <u>Erin.Hale@childrenandyouth.ohio.gov</u> Taylor Hammond – <u>Taylor.Hammond@childrenandyouth.ohio.gov</u>

## POLL Was this helpful?



- I found it very helpful
- I found it helpful, but it didn't answer all my questions
- I already knew most of this, but it was good to hear again
- I really didn't get much out of this
- I was disappointed because it didn't meet my needs

# Thank you!

