



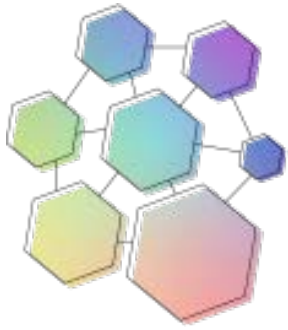
# 2023 Innovation Series

Relationships Matter

## ***Employment***

### ***The Dual Customer Approach***

*April 11, 2023, 10:00 am – 12:00 pm*

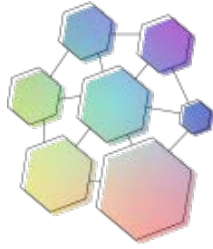


# 2023 Innovation Series

Relationships Matter

## Series Details

- April 4 – **Virtual Launch/Kickoff**
- April 11 – **Virtual Session on Employment**
- April 18 – **Virtual Session on Technology**
- April 25 – **Virtual Session on Transition to Adulthood**
- *All virtual sessions will be from 10:00 am-12:00 pm.*



# 2023 Innovation Series

Relationships Matter

## Series Details II

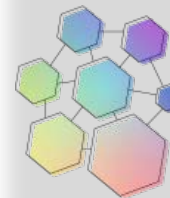
- May 2 – **Virtual Session on Supporting People with Significant Needs**
- May 9 – **Virtual Session on Plans & Outcomes**
- May 23 – **Live In-Person Summit at the OCLC in Dublin, Ohio 10:00 am - 4:00 pm**
- Register for any future sessions at **<https://ohioemploymentfirst.org>**
- *All virtual sessions will be from 10:00 am - 12:00 pm.*

# FOCUS ON STORIES

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- In 2023 we will be focusing on stories that show the relationships that helped people move forward in these areas:

- **Employment**
- Technology
- Transition to Adulthood
- Supporting People with Significant Needs
- Plans & Outcomes

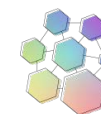


**2023 Innovation Series**

Relationships Matter

# Today's Agenda

- **Welcome** – Tom Hess
- **Introduction of Ohio Individual Service SSA/QIDP Support** – Amanda Brooks
- **Introduce Innovation**, relationships & networks specific to topic area – Tom Hess
- **Innovation Spotlight Video** – *Ta'Shaun's Story*
- **Panel Discussion**
  - *From the Individual, Family, Job Developer/Coach perspective*
    - Jan Dougherty, Summit DD
- **Innovation Spotlight Video** - *Planet Fitness*
- **Panel Discussion**
  - *From the Business Members, Workforce Development Specialist, Job Developer and Coach perspective.*
    - Jared Daly, Cuyahoga DD
- **Wrap Up**



# Quality Innovation

- The [Quality and Innovation team](#) ensures that Ohioans with developmental disabilities have increased opportunities to live, love, work, learn, and pursue their own life aspirations through state-of-the-art planning, innovative technology, and support that focuses on their talents, interests, and skills.
- This team is responsible for the [OhioISP](#), [Technology First](#), [Employment First](#), and [Ohio LifeCourse Nexus](#) initiatives.
- The vision of our work is to have an integrated system that helps and empowers people to live their best life.



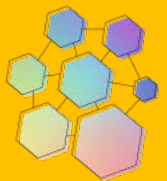
**2023 Innovation Series**

Relationships Matter

# Why are we Talking about Innovation?

We want our system to support all people to live their best life.

- One way to do this is to show how relationships and networks support each person to reach their outcomes.
- We want to share stories that show the relationships and networks that have helped people in our system to do the things they want to do in their life.



**2023 Innovation Series**

Relationships Matter

# Innovation Spotlight Video

Ta'Shaun's Story



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# **Dual Customer Approach: From the Individual, Family, Job Developer/Coach Perspective**

## **Facilitator:**

- **Jan Dougherty** – Manager, Community Support and Development, Summit DD

## **Panelists:**

- **Alex Kowalski** – Advocate
- **Lisa Shaffer** – Job Coach
- **Laurie Kowalski** – Parent
- **Malcom Porter** – Owner of Independent Employment Services, Community Employment Specialist






- 5 Minute Break



# Innovation Spotlight Video 2

Planet Fitness




## ***Dual Customer Approach: Business Members, Workforce Development Specialist, Job Developer, and Coach.***

### **Facilitator:**

- **Jared Daly** – Regional Coordinator of Workforce Development, Cuyahoga County DD

### **Panelists:**

- **Tiffany Jones** – Community Employment Coordinator, Portage DD
  - **Mariana Riley** – Area Coordinator of Workforce Development, Cuyahoga County DD
  - **Greg Butler** – Director of Manufacturing Operations, Deluxe
  - **Scot Gilbert** – Regional Operations Manager, Digital Print Solutions
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# Contact Information

- **Thomas Hess** – [Thomas.hess@dodd.ohio.gov](mailto:Thomas.hess@dodd.ohio.gov)
- **Amanda Brooks** – [Amanda.brooks@dodd.ohio.gov](mailto:Amanda.brooks@dodd.ohio.gov)
- **Jan Dougherty** – [jdougherty@summitdd.org](mailto:jdougherty@summitdd.org)
- **Jared Daly** – [daly.jared@cuyahogabdd.org](mailto:daly.jared@cuyahogabdd.org)

- Questions?

